Application No. 10/683,918 Attorney Docket No. 50325-0809 Filed October 10, 2003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Group Art Unit No.: 2248

Darran Potter, et al. Examiner: Nicholas R. Taylor

Serial No.: 10/683,918 Confirmation No.: 2248

Filed on: October 10, 2003

For: IMPROVING SERVICE ACCOUNTING IN A

NETWORK

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION

Sir:

In reply to the first Office Action mailed August 1, 2007, the shortened statutory period for which runs until November 1, 2007, please reconsider the subject application in light of the amendments and remarks herein.

Seq No. 7543 1